



Where care meets compassion and comfort

Newsletter

Spring 2024

Updates from the **Foundation Leadership**

A note from our Executive Director:



Dr. Melissa Harvey
Board President

I am honored and grateful to serve as the executive director of this wonderful organization. I have been working in the long-term care sector for over 25 years, and I have never seen such a dedicated and compassionate team of staff, volunteers, and board members.

As we look ahead to the future, I am excited about the opportunities and possibilities that lie ahead. We have a strong and stable leadership team, a strategic plan that guides our vision and goals, and a culture of excellence and innovation that drives our quality of care. We are also focused on creating the best environment for our staff and residents, by reducing turnover, enhancing training and development, and fostering a sense of belonging and engagement. We want Lima Convalescent Home to be a place where people love to work and live.

I invite you to stay connected with us through our website, social media, and newsletter. We will share our stories, achievements, and events with you, and we welcome your feedback and suggestions.

A note from our Board President:



Dr. Melissa Harvey
Board President

As the President of the Board, I am proud to share with you the wonderful work being done at Lima Convalescent Home. Our dedicated staff and volunteers work tirelessly to provide the highest standards of care and service to our residents.

Our commitment to excellence is evident in the many initiatives and programs we have in place, including our Quality Assurance and Performance Improvement (QAPI) program. This systematic approach ensures that we are continuously monitoring, evaluating, and improving the quality of care and services we provide.

We are grateful for the continued support of our community. Together, we can continue to make a positive impact on the lives of our residents.

Lochhaven Renovations



We are grateful for the continued support of our community. Major donors have contributed to the foundation over the years to continue to allow us to serve the community. This year, an investment of \$1.1 million was made in our assisted living facility.

Lochhaven Assisted Living has recently undergone major renovations, improving the safety, comfort, and accessibility of the facility. The project, funded by private donors and the Lima Convalescent Home Foundation, included the installation of a second elevator and the remodeling of several common areas.

The new elevator, located on the west side of the building, reduces waiting time and congestion for residents, especially during peak hours. It is equipped with an emergency backup generator and a fire-resistant door, enhancing the security and reliability of the system.

The lobby, dining room, and activity room have also been updated with fresh paint, new flooring, modern furniture, and energy-efficient lighting. The spaces are now more spacious, bright, and inviting, creating a pleasant atmosphere for residents and their visitors.

In addition to the construction projects we also added a new TV to the lobby. The 70 inch TV that was donated by an anonymous donor has brought lots of joy and entertainment in the main gathering space of the building.

These renovations demonstrate Lochhaven Assisted Living's commitment to providing the highest standards of care and service to its residents today and for years to come.



Our Focus on *Quality Assurance & Performance Improvement*

Meet the QAPI Team at Lima Convalescent Home Foundation and how they ensure the highest standards of care and service for our residents.

What is QAPI?

QAPI stands for Quality Assurance and Performance Improvement. It is a systematic approach to monitor, evaluate, and improve the quality of care and services provided by Lima Convalescent Home Foundation. QAPI involves identifying areas of improvement, implementing changes, measuring outcomes, and sustaining results. QAPI is not only a regulatory requirement, but also a commitment to excellence and continuous learning.

Who are the members of the QAPI Team?

The QAPI Team consists of staff members from different departments and disciplines, who work together to coordinate and oversee the QAPI activities. The QAPI Team includes:

- Dr. Salim Hanna, Medical Director
- Kelly Dorn, Omnicare Pharmacy
- Jessica Trinko, Executive Director
- Vanessa Hooks, Director of Nursing
- Shelby Ganson, Clinical Manager
- Tailer Yancy, Infection Control Coordinator
- Charity Zimmerman, Director of Quality
- Marcia Hoehn, Social Services Director and Resident Rights Coordinator
- Justin Daley, Dietary Manager and Nutrition Services Coordinator
- Annette May, Activities Director and Quality of Life Coordinator
- Doug Lowry, Maintenance Supervisor



What are the QAPI Team's goals and projects?

The QAPI Team's goals are to ensure that Lima Convalescent Home Foundation meets or exceeds the state and federal standards of quality, safety, and satisfaction. The QAPI Team also strives to foster a culture of teamwork, collaboration, and innovation among the staff, residents, and families.

Some of the QAPI Team's current projects are:

- Implementing a fall prevention program to reduce the incidence and severity of falls among the residents.
- Our "Caught Red Handed" program has all staff members demonstrate proper handwashing and continuous education regarding infection prevention.
- Developing a staff education and training plan to enhance the skills and knowledge of the staff as well as the process for onboarding new employees.
- Reviewing and updating the policies and procedures to reflect the best practices and evidence-based guidelines

What are the QAPI Team's goals and projects?

Over the past couple of years, the team at Lima Convalescent Home has taken what used to be a mandated process to a true working committee that has effectively established changes to improve the overall quality of the operations. The committee has worked diligently to make quality improvement an engaging and interactive process. The committee went from a focus on data reporting and analyzing to a true opportunity identification and engagement from not only the committee members but all staff.

We Appreciate Our Annual Donors!

Thank You For Your Generosity!

Annual Donors

Mrs. Dorothy Bean
Phil & Mary Trueblood
Charles Stolz
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Barbara Perry
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Memorial Gifts

In Memory of Ed Knisley
Michael & Kate Knisley
In Memory of Eunice Badman
Glenn & Linda Fisher
In Memory of Rev. J. Norbert Howe
Rosalyn Liston
In Honor of James Davis
Wilma Davis
In Memory of Deceased Bourk Family
Jim & Judi Bourk
In Memory of Catherine Camero Adams
Dr. David Adams
In Memory of Bob & Genny Graham
Barbara Quatman
In Memory of Ron Miller
Karen Miller
In Memory of Patrick McCluskey
Holly McCluskey
In Memory of Paul & Joan Schenk
Christine Schenk
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In Memory of Bobbie Austin Thompson
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Terry & Wendy Austin, Butch & Mary Jo Austin
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James Ruldolph
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In Honor of Paula Listanti
Rosalyn Listani
The Susan *Corwin* Stolz Scholarship Fund
Charles Stolz
Bob & Margaret Whitlatch
Robert Stoltz
Emily Stolz Zarecki

Special Gifts

The Fillabusters Club
Woman of the Moose
Elizabeth Entinghe, Matching Gift

Senior Care You Can Depend On

You may have read recently that some elder care facilities are struggling and some have even found it necessary to close. Because of the generosity of our community, The Lima Convalescent Home Foundation is thriving! In fact 2024 marks our 65th Anniversary. Because we are a non-profit facility money is invested right back into our facilities. In other words we do not generate a profit. We depend on contributors like you to provide the funds necessary to keep our property updated and comfortable. Our recently renovated facilities are modern and beautiful offering what you want in long and short term care. It has become a comfort to many that LCH can be counted on to be here when you or someone you love may need this kind of excellent care.

Our beautiful Lima Convalescent Home and Lochhaven location on Allentown Road is home to many and is dedicated to providing loving care and comfort for future generations. With your continued help we can insure that every gift we receive is fully used for the needs and wants of our residents and the life they deserve.

Thank you for your gifts!

The Lima Convalescent Home Foundation

Gifts to The Lima Convalescent Home Foundation in memory or in honor of a loved one are most appreciated. Because we are a non-profit organization, we depend on the contributions we receive. Your gift will benefit the quality of life for all of our residents and allow us to continue our tradition of excellent care. Please call our foundation office for ways to give.
419-224-9741 Ext. 111.

The Lima Convalescent Home Foundation is a non-profit 501(c)3 entity and every gift is tax deductible to the fullest extent provided by law.

Gifts can be made online at limaconvalescenthome.com Thank you for your thoughtfulness!

Solar Eclipse



The residents and staff had a great view of the solar eclipse that traveled thru Ohio. Everyone enjoyed being outside and getting a chance to celebrate this once in a lifetime experience.

Lima Convalescent Home
Lochhaven Apartments
The Greens at LCH
1650 Allentown Road
Lima, OH 45805

RETURN SERVICE REQUESTED



Coming Soon!

We are excited for the delivery of our new facility van this summer. This van will be added to our fleet in order to be able to serve more residents. Thank you to our many contributors that made this purchase possible.

2023-2024 Board of Governors

Melissa Harvey - President, Chris Provaznik - Vice President,
Warner Kugler - Immediate Past President, Anne Decker - Secretary
Brad Roush - Assistant Secretary, Phil Trueblood - Treasurer,
Margaret Whitlatch - Assistant Treasurer, Robert Kominsk, Carl Berger,
Nancy Rudolph, Jim Eaton, John Stedke, Richard Schroeder, John Willamowski,
Corliss Boose, Linda Hovest-Bloomfield, Don Fisher, Richard Kortokrax

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Lochhaven Apartments

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Connect With Us!

LimaConvalescentHome.com